

Report | 5 September 2017

Mobile Banking 2017- Cashless Society

Could you live without cash? A cashless society is now a very realistic proposition, as our survey and subsequent report from earlier this year demonstrates.



Executive summary

The fifth annual ING International Survey on mobile banking finds in this first report, on the cashless society, that people in Europe, the USA and Australia are becoming more comfortable with fewer notes and coins weighing down their pockets. Convenience is key to the appeal of cash-free, as many of the people we surveyed across 15 countries told us when asked how they feel about the trend.

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