

Rob's story: How I use tech to manage my money

One consumer's view of how new technology is changing the way he manages his money on the back of our flagship [ING International Survey](#) on banking and tech



New Technologies report: Rob's story

Banks may be coming up with ever more technological advances to help us with our money. But, as keen footballer Rob here explains, not everyone's able and willing to keep up.

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'I don't use the technology to the maxium, I just do the basics!'. That's one consumer's view of how he uses the new technology surrounding banking. And Rob is not alone. Our latest [ING International Survey](#) finds that 73% of all respondents agree that banks should be delivering the latest technologies to their customers. But just over a third think their bank is being over-ambitious in delivering more digital ways to interact. Find details of the survey here and see if you agree with Rob, above.